



Builders Vinyl Windows & Patio Doors

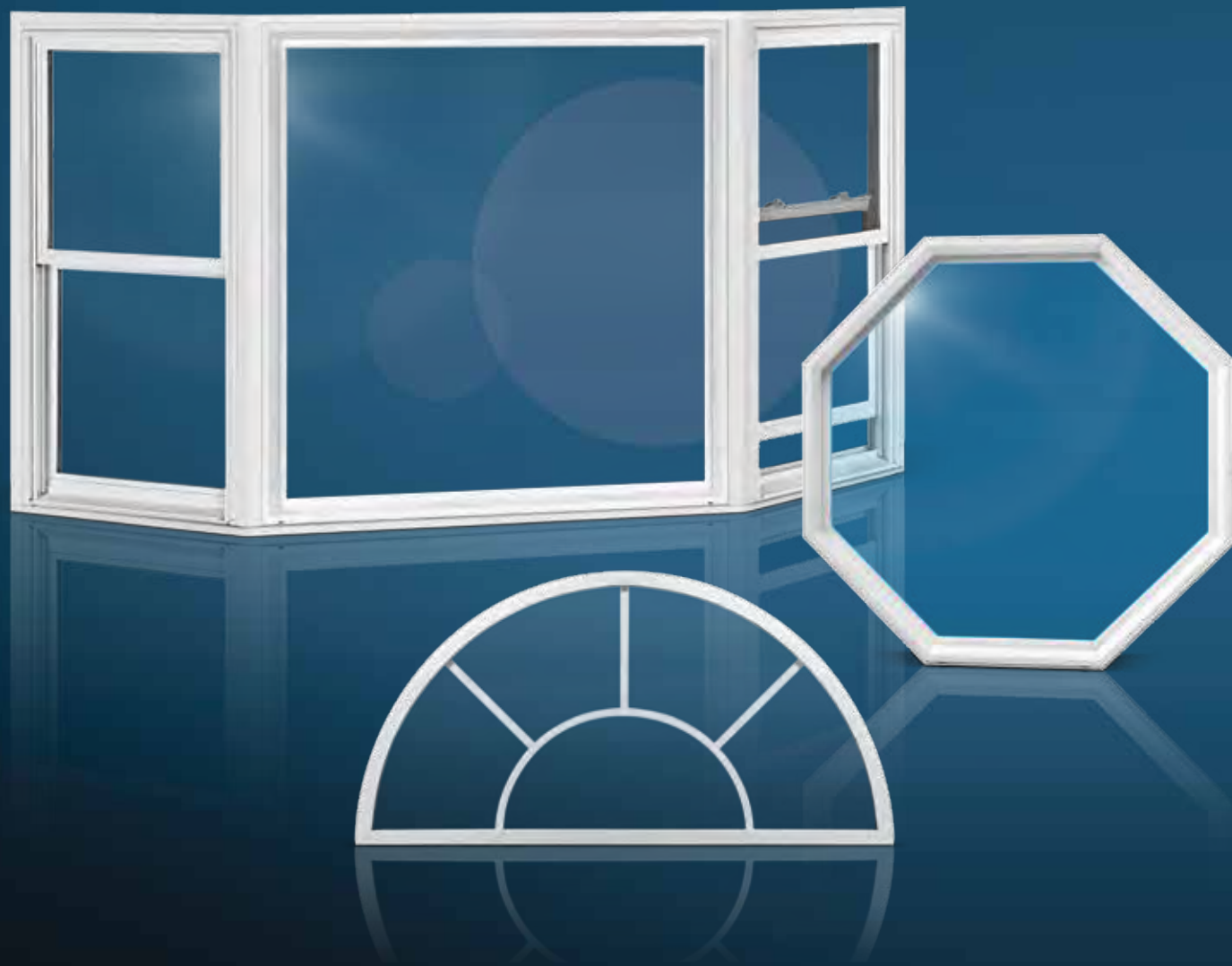
Double-Hung | Single-Hung | Sliding | Fixed, Radius & Geometric
Sliding | Patio Doors



BASICS DONE BETTER

We understand the basics and we do them right. That's why the window choices you make today will still be satisfying years from now. JELD-WEN® Builders vinyl windows and patio doors are durable, energy efficient and attractive. They're made of high-quality extruded vinyl that resists fading and won't chip or peel, so they're virtually maintenance-free.

Also, most JELD-WEN windows and patio doors with LoE glass are ENERGY STAR® certified to provide increased comfort and help decrease household energy bills. For more information on energy savings, visit www.energystar.gov/campaign/waysToSave.



Each Builders vinyl window and patio door is backed by our Lifetime Limited Warranty that is transferable for 10 years. To view the complete warranty, see page 32. This catalog includes comprehensive information about features and specifications. For installation, care and maintenance instructions, visit www.jeld-wen.com/resources.



LIFETIME
LIMITED
WARRANTY

Each one of our windows and patio doors is built to last. We prove this by supporting our Builders vinyl product with our Lifetime Limited Warranty. To view the complete warranty, see page 32.



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INTERIOR

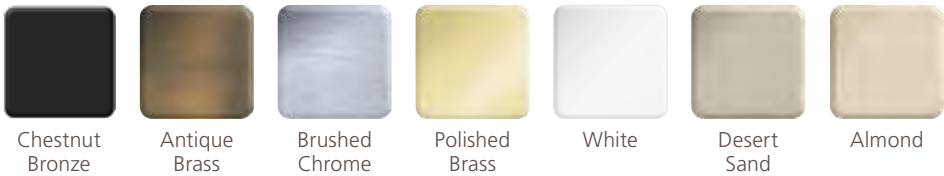
EXTERIOR

Interior Finishes

Style Cam-Lock



Style Cam-Lock Finishes*



WEN-LOCK®



WEN-LOCK® Finishes*



The WEN-Lock is our exclusive automatic locking system, which is available on our single-hung and sliding windows. It features a slim profile that’s easy to engage, as well as a tamper-resistant design. In fact, this lock has passed all forced-entry resistance tests. It also has a Visible Latch Indicator (VLI) that lets you know if the window is locked. The VLI can be seen only from indoors.



ADA-compliant WEN-LOCK option also available.



Optional Secondary Stops**

Popular flip-out vent stops limit sash opening to 4 inches, providing fractional ventilation on double-hung, single-hung and sliding windows.

A nylon lever and housing allow quick and easy release when the vent stop flips open. When not needed the lever closes easily with the push of a finger.

**Actual colors may vary from the samples displayed and are subject to regional availability. Check with your dealer for details.*

***Secondary stops are not a locking feature. Note: All options are subject to regional availability. Contact your local JELD-WEN dealer for more information.*

Frame Options



Flush Fin**



Integral Nailing Fin



Pocket / Block Frame

Pocket frame available with slope sill adapter, head expander and perimeter foam insulation wrap.

Vinyl Colors*



**Actual colors may vary from samples displayed.
**Subject to regional availability.*



PERFORMANCE GLASS OPTIONS

Neat® Glass



With this glass option you gain natural cleaning convenience. By harnessing the sun's UV rays (even when the sky is cloudy) to loosen dirt from the glass, rainwater can easily rinse away grime. No manual activation is required. For more information, visit www.jeld-wen.com.

Tempered Glass

When glass is heat-treated during manufacturing, it is provided with extra strength, enabling it to withstand abnormal force or pressure on its surface—it will not break into sharp pieces. Local codes often require tempered glass to be used in all windows that are close to the floor or near doors, bathtubs or showers.

Laminated Glass

Laminated glass consists of panes of glass with an invisible interlayer, sandwiched together to create an extremely sturdy glass unit. This provides increased protection for home safety and from incidental impact; it also provides an improved barrier against sound and harmful UV rays.

ENERGY STAR®



Many JELD-WEN® windows and doors are ENERGY STAR® certified. Homeowners can save energy and money by replacing old windows with ENERGY STAR certified windows and pay a 7-15 percent lower household energy bill. Lower energy consumption also reduces greenhouse gas emissions from power plants and shrinks a house's carbon footprint. JELD-WEN has been an ENERGY STAR partner since 1998. For more information on energy savings, visit www.energystar.gov/campaign/waysToSave.



Sound Performance

Your home should be a place where you can escape the sometimes hectic and noisy environments of modern living. For that reason, sound reduction is a major consideration when we design our products.

JELD-WEN vinyl windows are a vast improvement over single-pane windows that are found in many homes today.

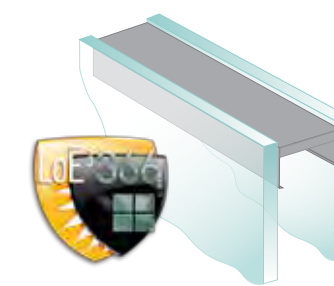
The same qualities that make our products energy efficient, such as frame designs, enhanced weatherstripping and glazing, make them sound efficient as well.

ENERGY SAVING GLASS OPTIONS

Clear Insulating Glass

This glass consists of a sealed airspace sandwiched between two panes of glass. The perimeter of the unit is also sealed. This option offers maximum visible light transmittance and superb energy efficiency in most climates.

Intercept® Spacer



Energy Saver® Plus—REDUCE HEAT LOSS UP TO 40%

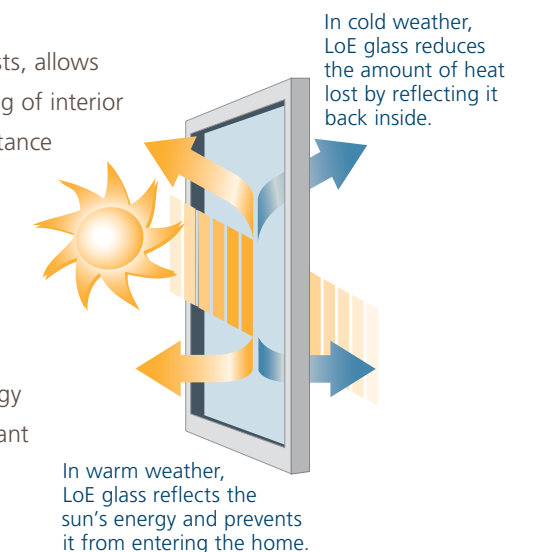
The best value in insulating glass, Energy Saver Plus includes argon gas for improved thermal performance and LoE³-366® glass. With triple layers of LoE coating, LoE³-366 helps you save energy through improved thermal performance, reduces solar heat gain and helps protect interior furnishing from fading. Energy Saver Plus reduces heat loss by 40% compared to clear insulating glass.

LoE & LoE³-366® Insulating Glass

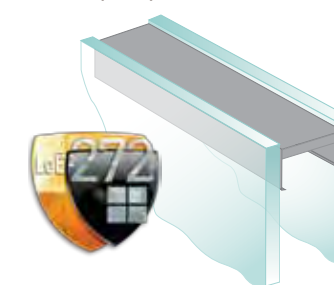
High-performance LoE insulating glass comes standard and helps lower energy costs, allows homes to stay cooler in the summer and warmer in the winter, helps prevent fading of interior furnishings, and reduces condensation. It also delivers greater visible light transmittance than tinted glass. We also offer optional LoE³-366, which provides even more protection against heat loss and fading, as well as greater energy savings.

Most windows and patio doors with LoE glass are ENERGY STAR® certified. ENERGY STAR products help Americans save energy, save money and reduce their carbon footprints. ENERGY STAR criteria for windows are based on the U-factor and Solar Heat Gain Coefficient (SHGC) combinations that provide significant energy efficiency for a given climate zone. It's easy! Just tell your JELD-WEN dealer you want JELD-WEN windows that are ENERGY STAR certified for your climate zone.

For more information, visit www.jeld-wen.com/energyefficiency.



Intercept® Spacer



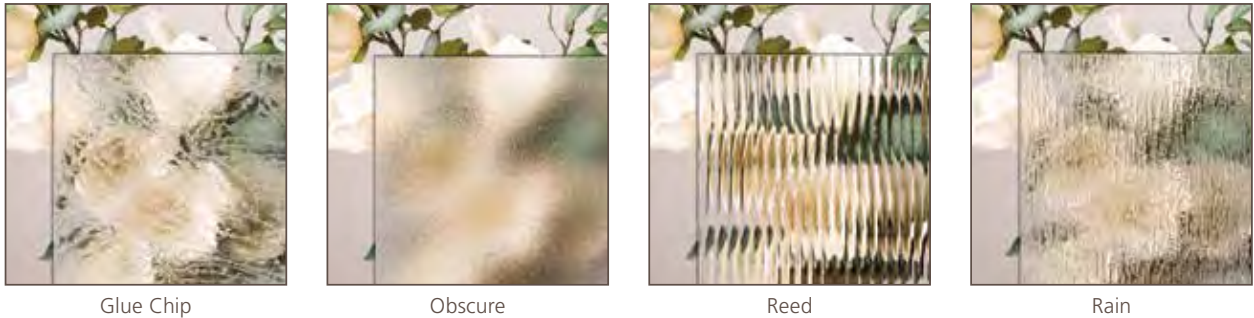
Energy Saver®—REDUCE HEAT LOSS UP TO 30%

Offering the most cost-efficient energy upgrade, the Energy Saver package includes upgrades from clear to LoE glass and argon gas for improved thermal performance. Energy Saver reduces heat loss by 30% compared to clear insulating glass.

REDUCE GLARE, ENSURE YOUR PRIVACY

Textured Glass*

Let light in while maintaining privacy with textured glass. We offer a wide range of textures to meet your aesthetic preferences. Four of our most popular choices are shown below.



**Textures shown may not match exact finish.*

Tinted Glass

Tinted glass reduces glare, and is ideal for areas that get a lot of direct sunlight in the summer. Below are our most popular options.



Coated Glass: LoE and LoE³-366[®] Insulated Glass

Our standard high-performance LoE insulated glass lowers energy costs, helps homes stay cooler in the summer and warmer in the winter, helps prevent fading of interior furnishings, and reduces condensation. We also offer optional LoE³-366, which provides more protection against solar heat gain and fading, as well as greater energy savings.



WINDOW OPENING CONTROL DEVICE

JELD-WEN[®] WOCD Meets the ASTM Window Fall Prevention Device Standard

Windows add so much to our daily lives - daylight, ventilation and views. They can also be necessary for emergency escape and rescue, so the building codes in your area may require certain windows to fully open. Additionally, it may also be required that operable windows be limited to no greater than a 4 inch opening to prevent accidental falls. JELD-WEN products can comply with both of these code-driven requirements. This means homeowners should take preventative measures to protect themselves and their families. Factory-installed Window Opening Control Devices (WOCD) from JELD-WEN are designed to meet the American Society for Testing and Materials (ASTM) F2090-10 standard intended to help prevent accidental falls from windows by children five years of age and younger. A WOCD automatically limits the sash opening to less than 4 inches, unless it is deliberately disengaged, allowing the sash to fully open. The streamlined design of the JELD-WEN WOCD won't obstruct views and preserves the beautiful appearance of your windows, unlike many after-market window guards. Factory-installed WOCDs can be ordered on the double-hung, single-hung and sliding windows.

Double-Hung and Single-Hung WOCD



Features & Benefits

- » Streamlined design won't obstruct views like many after-market options
- » Automatically limits sash opening to less than 4 inches
- » Manual override for full operation and for emergency escape and rescue
- » Device automatically resets by closing the window
- » Meets the ASTM F2090-10 standard for building code compliance
- » Potential alternative to minimum sill height requirement (consult local building codes)

1 - Available on the WEN-LOCK[®] 2 - Available on the Style Cam-Lock and Style Cam-Lock



DECORATIVE GRILLES

Grilles Between the Glass (GBG)

With Grilles Between the Glass (GBG), you'll enjoy the look of divided lites without any upkeep because they are placed between the two panes of insulating glass. Select from 5/8" or 7/8" flat grilles, or 5/8" or 1" contour grilles. These grilles are available in the color that matches the window you choose.

Simulated Divided Lites (SDL)

For a true "paned" window look, our Simulated Divided Lites (SDL) feature bars that are permanently adhered to both the interior and exterior glass; an optional shadow bar between the panes of glass is also available. A contour slim profile SDL is available in 7/8".



Grilles Between the Glass (GBG)



Simulated Divided Lites (SDL)



Flat Grille



Contour Grille

Contour GBG (Actual Size)



5/8"

1"

Flat GBG (Actual Size)



5/8"

7/8"

Contour Slim SDL



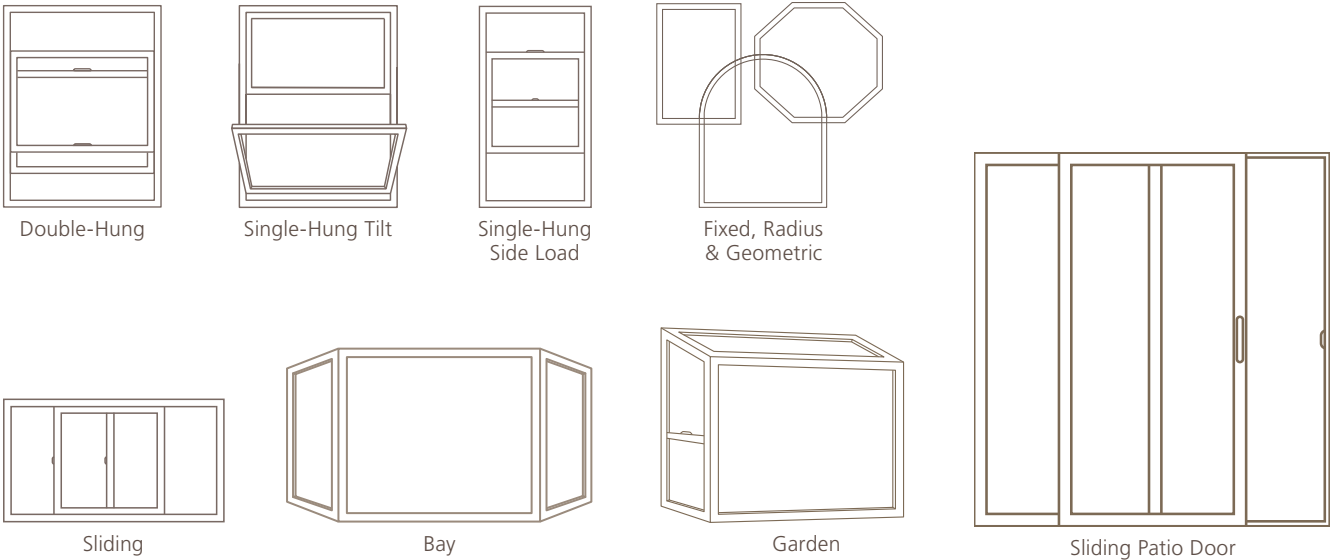
7/8"



STYLES & CONFIGURATIONS



Window & Patio Door Styles





PROPER INSTALLATION

Install With Ease

Our Builders vinyl windows and patio doors are designed to be particularly easy to install in many applications. From new or remodeled residential homes to light commercial construction projects, our products have been tested to meet rating requirements up to PG 50.

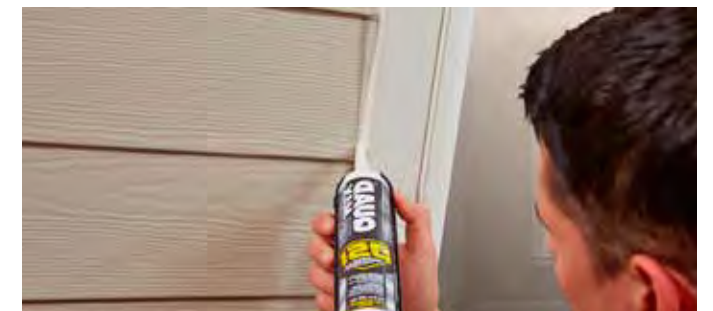
Simplify Install with a High Performance System

With a constant focus on quality, we understand the importance of proper installation to protect against air and water infiltration. That's why JELD-WEN® proudly recommends the OSI® QUAD® Window & Door System for installing our windows and doors.



- 15 Year Installation Warranty -
\$10,000 / dwelling for New Construction
with a Certified Installer

For warranty information visit:
www.ositough.com/en/meta/footer/nav/warranty.html



OSI® QUAD® Window & Door System

OSI QUAD MAX

3-in-1 Sealant – Exterior, Interior, Bedding

OSI QUAD FOAM

Low Pressure, Closed Cell Installation Foam

Flashing Tape

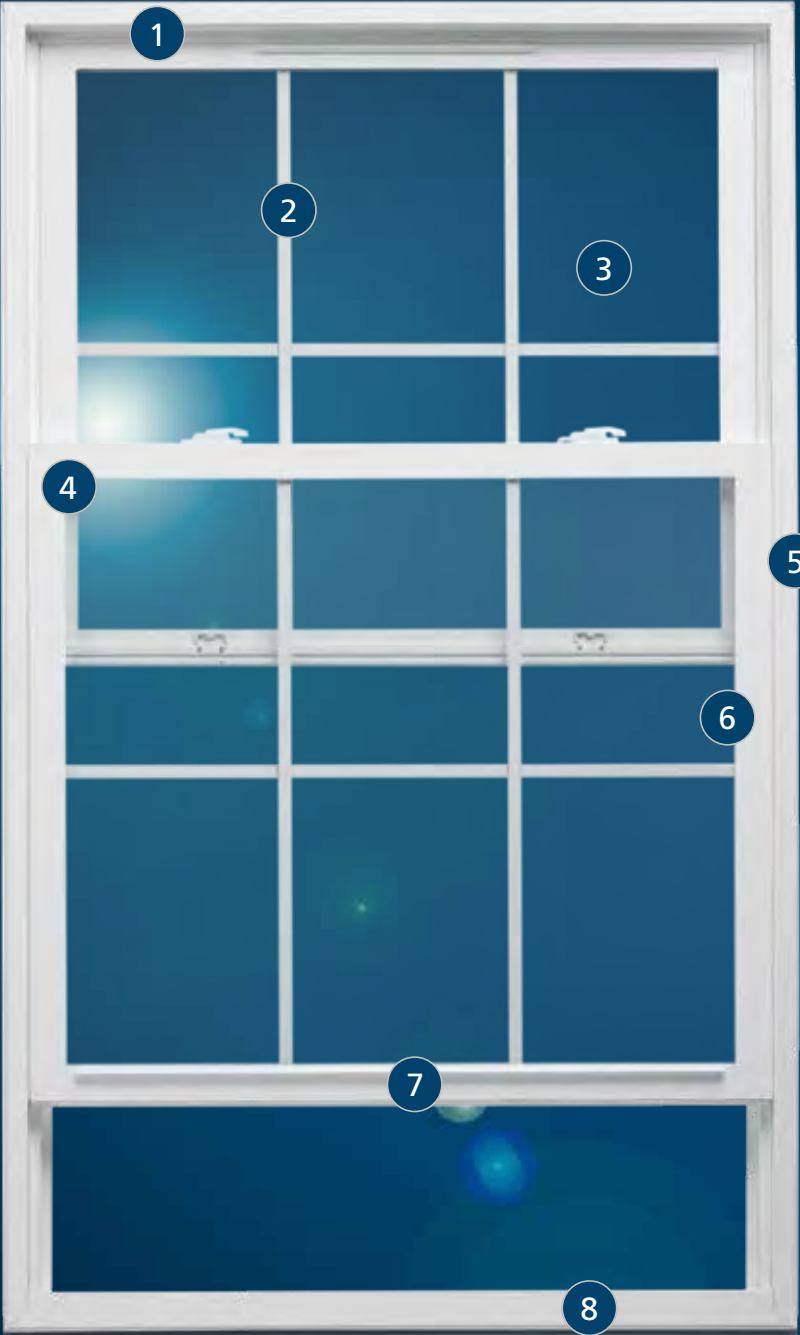
Vapor non-permeable flashing membrane

For complete instructions, see installation insert included with product, or visit www.jeld-wen.com.

*Non-spray foam insulation application gun required for QUAD FOAM application.



ANATOMY OF A JELD-WEN WINDOW



ANATOMY OF A VINYL WINDOW

- 1. Head
- 2. Simulated Divided Lite (SDL)
- 3. Glazing/glass
- 4. Sash
- 5. Side jamb
- 6. Stile
- 7. Rail
- 8. Sill

The window frame consists of the head, jamb, side jamb and sill

LIFETIME
LIMITED
WARRANTY

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To view the complete warranty, see page 32.



SINGLE-HUNG TILT-SASH & SIDE-LOAD



Single-Hung Tilt-Sash



Single-Hung Side-Load



WEN-LOCK® 1

These one-touch lock styles lock automatically and create an audible click. The integrated, ergonomic pull handle makes it easy to unlock and open the window in one intuitive movement.



Style Cam-Lock 2

Side-Load (Western US) This type of window has a stationary top lite and a bottom sash that slides vertically. The bottom sash may be removed, allowing the homeowner to easily clean their windows.

Tilt-Sash (Eastern US) Each of our single-hung tilt-sash windows includes a stationary top lite and a bottom sash that slides vertically. The ability to tilt the bottom sash in makes cleaning this window particularly easy.

Hardware Finishes

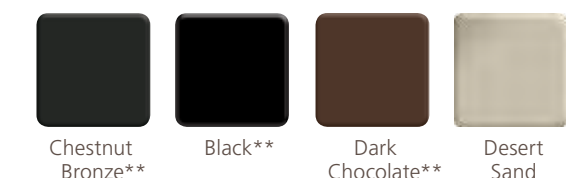


1 - Available on the WEN-LOCK®
2 - Available on the Style Cam-Lock

Vinyl Colors



EverTone™ Exterior Colors



Actual colors may differ from the samples displayed. *Subject to regional availability. **Available with White interior only.



DOUBLE-HUNG TILT-SASH WINDOWS



Double-Hung Tilt-Sash



Double-Hung Tilt-Sash



Style Cam-Lock

A double-hung window features an upper and a lower sash that slide vertically past each other in a single frame. Both sashes tilt in for convenient cleaning. In addition, our double-hung windows can be paired with fixed, radius and geometric windows.

Hardware Finishes



Vinyl Colors



EverTone™ Exterior Colors



Actual colors may differ from the samples displayed. *Subject to regional availability. **Available with White interior only.



SLIDING WINDOWS



WEN-LOCK®

1

These one-touch lock styles lock automatically and create an audible click. The integrated, ergonomic pull handle makes it easy to unlock and open the window in one intuitive movement.



Style Cam-Lock

2

Sliding windows are composed of two sashes each – one that's stationary and one that slides to the left or right on tracks. The operating sash can be removed to make cleaning a snap.

Hardware Finishes

						
1, 2	1, 2	1, 2	2	2	2	2
White	Desert Sand	Almond	Desert Sand	Brushed Chrome	Polished Brass	Antique Brass

1 - Available on the WEN-LOCK®

2 - Available on the Style Cam-Lock

Vinyl Colors

		
White	Desert Sand	Almond*

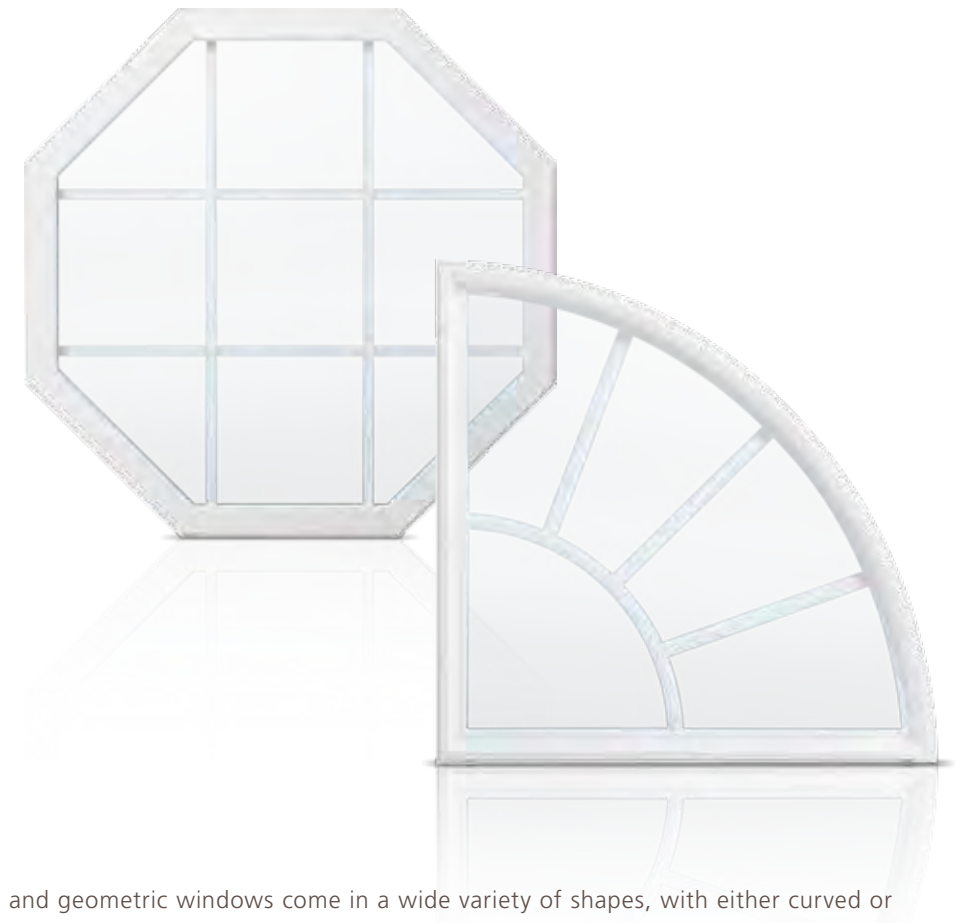
EverTone™ Exterior Colors

			
Chestnut Bronze**	Black**	Dark Chocolate**	Desert Sand

Actual colors may differ from the samples displayed. *Subject to regional availability. **Available with White interior only.



FIXED, RADIUS & GEOMETRIC WINDOWS



Our fixed, radius and geometric windows come in a wide variety of shapes, with either curved or straight frames. We design them to be used as freestanding units or in combination with other vinyl windows and patio doors. Additionally, we offer fixed, radius and geometric styles with thicker frames to be used exclusively with double-hung windows.

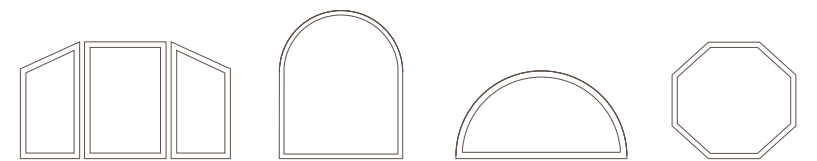
Vinyl Colors



White

Desert
Sand

Almond*



Available in these configurations and many more.

EverTone™ Exterior Colors



Chestnut
Bronze**

Black**

Dark
Chocolate**

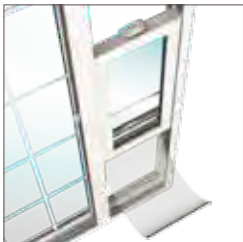
Desert
Sand

Actual colors may differ from the samples displayed. *Subject to regional availability. **Available with White interior only.



SLIDING PATIO DOORS

Pet Panel
Option Available



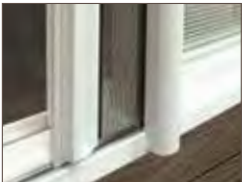
Visit jeld-wen.com or see your local dealer for more information



Optional ADA-compliant patio door hardware



Optional Blinds Between the Glass†



Optional Retractable Screens



Ball Bearing Rollers

This type of patio door opens by sliding along horizontal stainless steel tracks at the head and sill; adjustable metal rollers ensure easy operation. Our sliding patio doors are fully assembled with either a right or left operating panel.

†Available with or without LoE glass.

Hardware Finishes



Vinyl Colors



EverTone™ Exterior Colors



Actual colors may differ from the samples displayed.

Hardware applies to casement, single and double-hung configurations only.

*Subject to regional availability. **Available with White interior only. †Only available on color matched doors



BAY WINDOWS



WEN-LOCK®

1

These one-touch lock styles lock automatically and create an audible click. The integrated, ergonomic pull handle makes it easy to unlock and open the window in one intuitive movement.



Style Cam-Lock

2

Think outside the box. With bay windows, you can add a new dimension to your living space. Bay windows open up a space and can provide a shelf for plants or decorations. All bay windows come with head and seat boards and support systems for reliable installation.

Hardware Finishes

						
1, 2	1, 2	1, 2	2	2	2	2
White	Desert Sand	Almond	Desert Sand	Brushed Chrome	Polished Brass	Antique Brass

Vinyl Colors

		
White	Desert Sand	Almond*

EverTone™ Exterior Colors

			
Chestnut Bronze**	Black**	Dark Chocolate**	Desert Sand

Actual colors may differ from the samples displayed. Hardware applies to single and double-hung configurations only. *Subject to regional availability. **Available with White interior only.

JELD-WEN® WINDOW & PATIO DOOR LIMITED WARRANTY

OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN window and patio door Products (except United Collection products) manufactured on or after **February 1, 2014** for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to www.jeld-wen.com or www.jeld-wen.ca.

What this warranty COVERS

Except as set forth in the Special Coverages section below, we warrant that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of manufacture as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor² (where deemed necessary by us) to repair or replace any component is provided as specified below.

	Wood & Clad Wood	Vinyl	Aluminum (except Summit)	Summit Aluminum
Basic Product Coverage Owner-Occupied Single-Family Residence	20 years	as long as you own and occupy your residence	10 years	1 year
Basic Product Coverage Commercial (Other than Owner-Occupied Single-Family Residence)	20 years	10 years	2 years	1 year
Skilled Labor ² Coverage	2 years	2 years	1 year	No coverage
Transferability - this length of coverage applies if you sell your residence or it becomes occupied by other than the original owner	10 years	10 years	Non-transferable	Non-transferable

Special Coverages (Applies to both Owner-Occupied and Commercial)

The following Special Coverages apply to special product features and options; not all options are available on all products or in all regions.

Glass Options	Coverage	Notes	
Triple-Glazed Glass Units	20 years	Includes the glass panes and the insulating seal.	
ImpactGard® Glass Units	10 years		
Special Glazings	5 years	Includes laminated glass units other than ImpactGard, and glass options not listed in our product literature, e.g., leaded or decorative glass.	
Blinds/Shades Between the Glass	10 years	Includes the seal, external control mechanism, and operation of the shade/blind.	
Spontaneous Glass Breakage	1 year	Applies to sealed glass units installed in windows and patio doors. Laminated glass and special glazings are excluded. Coverage includes replacement glass and skilled labor ² necessary to replace the glass for one year. (Spontaneous breakage occurs when the glass develops a crack without sign of impact.)	
Accidental Glass Breakage	Same as the Basic Product Coverage above (Owner-Occupied or Commercial)	Applies to vinyl Products ordered with the “RS” glass package. Not covered: damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling. Special glazings and ImpactGard glass are not covered by this glass breakage warranty.	
Finish Options	Coverage	Notes	
Clad Finish on Wood Products	Kynar®: 20 years Polyester: 10 years Anodized: 5 years	Coverage is for peeling, checking, cracking, or exhibiting excessive chalk, fade or color change ³ .	Clad products and products finished with factory applied Select Finish™ installed within one mile of a salt-water source (for example, an ocean or salt lake) or other corrosive environment require additional and specific maintenance requirements. Refer to our full care and maintenance instructions.
Factory applied Select Finish™ exterior finish on Wood Products	10 years; 5 years at 100%, 50% thereafter	Coverage is for failure of adhesion, peeling, checking, flaking, cracking, or blistering.	
	5 years	Coverage is for exhibiting excessive chalk, fade or color change ³ .	
Factory Interior Finish on Wood Products	1 year	Coverage is for peeling, checking, or cracking. Should the factory interior finish be proven defective within this time period, we will at our option, replace or refinish the component or product, or offer a refinish credit up to \$50 per opening for windows or \$100 per opening for patio doors. This coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.	
Colored Exterior and Laminated Interior on Vinyl Products	10 years	Coverage is for peeling, blistering, or flaking, and excessive color change ³ . This coverage does not extend to discoloration, polish, surface damage, or alteration caused by the use of natural or chemical solvents or an environmental factor causing such damage.	

Other Special Coverages	Coverage	Notes
AuraLast Protection for Wood Products	Owner-Occupied Single-Family Residence: as long as you own and occupy your residence	Coverage is for wood decay and/or termite damage in pine wood components. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.
	Commercial: 20 years	
Custom Fiberglass Door Slabs	As long as you own and occupy your residence	
Factory Prefinish on Custom Fiberglass Doors	5 years	Should the factory prefinish be proven defective, we will at our option refinish the door or pay up to \$350.00 per opening to the current owner.
Electric Operators	1 year	Coverage includes replacement parts and skilled labor necessary to replace the operator for one year.
Retractable Roll Screens	5 years	
Accidental Screen Damage	Same as the Basic Product Coverage above (Owner-Occupied or Commercial)	Applies to Bravo, Primo and Ipex Replacement window and patio door product lines. Not covered: damage attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, construction job-site mishaps, storage, or handling.

How To Get Assistance

If you have a problem with your JELD-WEN Product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

	In the United States:	In Eastern Canada:	In Western Canada:	In Ontario Canada
Mail:	JELD-WEN Customer Care Attn: Warranty Claims P.O. Box 1329 Klamath Falls, OR 97601	JELD-WEN Service Department 90, rue Industrielle Saint-Appollinaire, Quebec Canada GOS 2E0	JELD-WEN Service Department 550 Munroe Avenue Winnipeg, Manitoba Canada R2K 4H3	JELD-WEN Service Department 90 Stone Ridge Road Vaughan, Ontario Canada L4H 3G9
Phone:	888-JWHelpU 888-594-3578	800-463-1930	888-945-5627 204-668-8230	800-440-2714 905-265-5700
Fax:	800-436-5954	888-998-1599	204-663-1072	905-265-5704
E-mail:	jeldwenwarranty@jeld-wen.com		wpgservice@jeld-wen.com	
Web:	www.jeld-wen.com/contact-us			

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is accepted, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to twelve (12) months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

What This Warranty Does NOT Cover

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; natural weathering of surfaces. Variance in color or texture of natural wood parts, and natural tarnishing of copper cladding are not considered defects.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Exposure to chemicals (e.g. brick wash) or a harsh environment (e.g. salt spray or airborne pollutants) unless otherwise stated above.
- Misuse, abuse or failure to properly finish and provide maintenance.
- Alteration or modification to the Product (e.g. customer applied tints or films, paint finishes, security systems).

Continued on next page

- Any cause beyond the reasonable control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Failure to provide an adequate overhang for fiberglass doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our “Appropriate Protection for Exterior Doors” in our product literature or at www.jeld-wen.com resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Hardware or inserts that are not provided by us, such as locksets, door handles, strikes, etc.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).
- Wood decay in wood components other than of pine species and any components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.

JELD-WEN is also not liable for:

- Glass breakage (except as covered above).
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity (except as specifically covered above).
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4” or less due to temperature and humidity, consult the Homeowner’s Manual on how to work with this natural movement.
- Slight imperfections or wavy distortions in the glass that don’t impair structural integrity. Note: wavy distortions in the glass (e.g. relate to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Hairline cracks in factory-applied finishes; surface cracks that do not compromise the underlying material are not a defect.
- Damage or distortion to other property, including but not limited to, vinyl siding, building components or landscaping caused in whole or in part by reflection of light or heat from JELD-WEN windows or doors.
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser’s receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹ “JELD-WEN Products” shall refer to window and patio door products (except United Collection products) manufactured in the United States and/or Canada and marketed under the JELD-WEN brand name for use in the United States and/or Canada. See our separate United Collection warranty, or our Export Warranty for applicable coverage on products used outside the United States and Canada.

² “Skilled labor” refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

³ “Chalking” of the exterior finish is not a defect unless it exceeds a numerical rating of eight (8) when measured in accordance with the standard procedures specified in ASTM D4214. Fading or changing in color of the exterior finish is not a defect unless it exceeds five (5) Delta E units, calculated in accordance with ASTM D2244, paragraph 6.2. Color change shall be measured on an exposed area of finish that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed area of finish. Fading or color changes may not be uniform if the surfaces are not equally exposed to the sun and elements. If the above ASTM standards change, the standard in effect at the time of purchase applies. As an option to replacement, we may choose to refinish the product.

ABOUT JELD-WEN



Since 1960, when JELD-WEN began with one millwork plant, we’ve been dedicated to crafting windows and doors that enhance the beauty and functionality of your home. Today we continue that tradition with products that are durable and worry-free. It’s the result of innovation as a driving force in all that we do.

It begins with our commitment to environmental stewardship; in the forests where we harvest our lumber and throughout our manufacturing process where we reuse and recycle as much of our raw resources as possible. Innovation is also at the heart of our design process. With JELD-WEN, you can expect products that are more than just beautiful on the outside. The inner workings of our doors and windows are engineered to function flawlessly for years to come.

Whether you’re looking for a modern or classic style, unique hardware options, or design innovation, we have what you need to make your house a great home. Great Homes Start with JELD-WEN.



The JELD-WEN website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need. Visit us at jeld-wen.com today.

